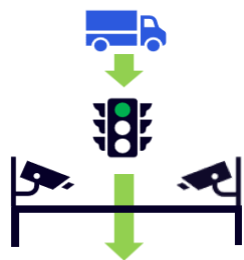


Quick Guide to Zeebrugge Auto-Gate

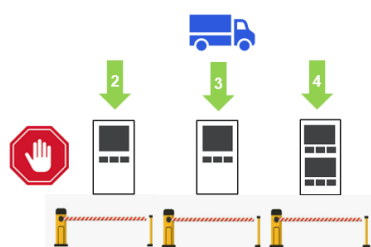
ENTRY

1



- Drive through camera portal when traffic light is green
- Do not stop under the portal
- Camera's take images of all sides of the vehicle & unit

2



- Stop at the kiosk and stay in your vehicle
- Use touchscreen to confirm the purpose of your visit
- Follow the instructions on the screen – a member of staff may speak to you using the intercom
- Scan your ID
- The kiosk will display the yard location to go to (and print boarding pass for accompanied vehicles)
- The barrier will open automatically once you complete the process

- The Unit being dropped off must have a valid booking for sailing or storage unless it is for the train – drivers will be asked to exit if a required booking is missing
- All export units must have the customs documents pre-submitted – drivers will be asked to exit if customs documents are missing
- For the train, the driver must have the CMR, and DGN where applicable
- Drivers collecting empty units must bring the release code and company code

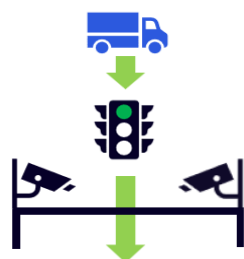


HOW TO SCAN ID

- Place ID in scanner with the code touching the scanner screen
- Hold still until your details appear on the kiosk screen, then remove your ID
- Scanner accepts ID card or Passport (Passport is mandatory for accompanied vehicles)
- Ensure ID is scanned for each passenger in the vehicle

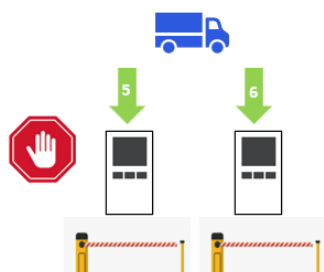
EXIT

3



- Drive through camera portal when traffic light is green
- Do not stop under the portal
- Camera's take images of all sides of the vehicle & unit

4



- Stop at the kiosk and stay in your vehicle
- If vehicle is cleared for exit, barrier will open automatically
- If barrier does not open, use the intercom to speak to staff

- Drivers must collect the unit stated on the booking or declared at the in-gate kiosk. Units that do not match will be automatically stopped at the out gate

HOW TO GET HELP



If you need help at any time, please use the intercom to speak to a member of staff.

Press the red button to call the gatehouse

