



FRITTELLI MARITIME GROUP S.P.A. 60121 ANCONA  
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Società soggetta all'attività di direzione e coordinamento di  
Maritime Holding S.p.A. Capitale Sociale € 2.550.000  
REA AN 104524 Iscr. Reg. Impr. An C.F. e P.IVA 01023760422

Dear Clients,

Herewith to inform you that in order to improve the quality of the service provided on the Ancona-Durres line, our representative Adria ferries, in agreement with the Port System Authority of the Central Adriatic Sea and with all the bodies and institutions involved in the control operations for the boarding and disembarking of the ferry, will adopt the following measurements which will take effect from 24<sup>th</sup> November 2020:

**END OF COMMERCIAL BOARDING OPERATIONS AND DEPARTURE TIME:**

The ship will mandatorily suspend commercial boarding operations regardless of the boarding conclusion of vehicles and passengers in posses of a ticket and will close the hold door at the scheduled departure time, and precisely on Tuesdays and Thursdays at 19.00 and on Saturday at 17:00, starting equally the ship's departure operations.

**START OF BOARDING OPERATIONS AND OPENING OF THE FACILITY GATE ANCONA PORT:**

In order to allow at all vehicles to complete boarding within the scheduled time, the opening of the V1 gate, where border controls are carried out to entry in the Extraschengen boarding facility, will be anticipated according to the following times: Tuesday h.14.00 Thursday h. 14.00 Saturday h. 12.00.

To the drivers of commercial vehicles who have boarded their own vehicle within h. 15.30 on Tuesday and Thursday and within h. 14.00 on Saturday, our representative Adria Ferries will offer free lunch at the ferry's self service.

**CUSTOM MANIFEST CLOSURE:**

In order to ensure the arrival on time of the vehicles which have to be loaded on board, the custom manifest will be strictly closed 45 minutes before the scheduled time of departure.

**BORDER CHECKS AND GATE ACCESS FOR UNACCOMPANIED VEHICLES ANCONA PORT:**

Unaccompanied vehicles must compulsorily enter the boarding facility no later than the time slot between 14.00-16.00 on Tuesdays and Thursdays, and 12.00-14.00 on Saturdays; after these times, boarding will not be guaranteed, even if in possession of a goods carriage contract. . We therefore invite you to inform your customers, drivers and anyone else interested so that they present themselves at boarding and at the border controls in the ports of Ancona and Durres well in advance of the scheduled departure times. Trusting in the collaboration and cooperation of all, certain that the aforementioned measures will significantly improve the service offered, we remain at disposal for any clarifications.

Ancona, 23.11.2020

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